

澳洲广播电台

旅游业英语

Elementary English for Tourism and Hospitality 旅游业英语

LESSON 3 – Checking In

第三课 – 入住酒店

STUDY NOTES

学习笔记

Characters

课文人物

Leo:	Receptionist
利奥:	酒店接待员
Mona:	Guest
蒙纳:	酒店客人
Jack:	Guest
杰克:	酒店客人

The story

课文场景

Jack and Mona have just arrived at the Plaza Hotel. They are booking into their rooms. They want to change the rooms Leo has reserved for them.

杰克与蒙纳刚刚抵达广场酒店，他们在电话里预定了两个房间，可是他们抵达酒店后希望更换接待员利奥为他们安排的房间。

Grammar Point – Prepositions of place

语法重点 – 有关方位的介词

In, on or at?

In, on 或是 at

We use **in** when we talk about position in a three dimensional space.

当谈论具有长、宽、高三种度量的三维空间的方位时使用in这个介词

Examples: I saw your keys **in** your bag.
例句: 我在你的手提包里看到你的钥匙。

Could you please put my luggage **in** the room?
请你把我的行李放在房间里。

We use **on** when we talk about position on a surface.

当谈论位于物体表面的事物时使用on这个介词。

Examples: You have a black stain **on** your shirt.
例句: 你的衬衫上有一个黑色的污点。

The sugar is **on** the table.
食糖放在桌子上。

We use **at** to talk about something that happens at a place.

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当谈论在一个地点发生的某件事情时使用at这个介词。

Examples: I'll meet you **at** the bus stop.
例句: 我在公车站和你会面。
You can buy a ticket **at** the station.
你可以在车站买票。

Language Point – Offering help 课文重点—提供协助

Here are some examples of questions to use when offering help. The responses are also included. Read them out loud.

下面为您示范表达乐意为人提供协助时经常使用的一些句型，我们还附带了对方的答复。请朗读这些例句。

- A: **Do you need any help?** ↗
A: 请问您需要帮助吗?
B: No thanks, I'm fine.
B: 不用了，谢谢。
A: **Would you like someone to help you with your suitcases?** ↗
A: 您需要有人帮您提行李吗?
B: Yes please. They are really heavy.
B: 那太好了，谢谢，这些行李实在很重。
A: **Can I help you?** ↗
A: 有什么可以为您效劳的吗?
B: No thanks. I'm just waiting for a friend.
B: 不用了，谢谢，我在等一个朋友。
A: **Is there anything else I can do?** ↗
A: 还有什么可以为您效劳的吗?
B: Yes. Could you please tell me where the nearest train station is?
B: 请问距离这里最近的火车站在哪里?
A: **May I be of assistance?** ↗
A: 有什么能为您效劳的吗?
B: Yes please. Can you tell me where the lift is?
B: 请问电梯在哪里?

EXERCISES

练习

- Key vocabulary
- 重要词汇

Look up the meaning and pronunciation of these words in your dictionary.
请从字典里查找下列词汇的意思与发音。

reservation	lovely	lobby
moment	rear	view
quiet	together	not really
facing	I don't mind	like

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2. Grammar

2. 语法

Write **in, on or at** in the space provided.

请在下列句子里使用in, on 或是at等适当的介词。

1. Your room is located _____ the front of the hotel.
1. 您的房间位于酒店的前楼。
2. The swimming pool is _____ the sixth floor.
2. 游泳池在六楼。
3. There's some meat _____ the fridge.
3. 冰箱里存放了一些肉。
4. You will find the car park _____ the rear of the hotel.
4. 停车场位于酒店的后面。
5. I can put you _____ rooms six-eleven and six-twelve.
5. 我可以安排您住在六一一和六一二房间。
6. The lifts are down the corridor and _____ your right.
6. 沿着走廊往下走，电梯就在你的右手边。

3. Jumbled sentences - Offering help.

3. 组句练习—提供协助。

Rewrite the sentences with the words in the correct order.

请组织下列的词汇将其组成一个完整的句子。

1. to like suitcases you your would someone with you help?

2. there is else I anything do can?

3. help need any you do?

4. The Chant

4. 短语练习

Practice saying this chant out loud.

请朗读以下的短语。

Can I help?
Can I help?
Can I help you?
有什么可以为您效劳的吗?

Of course, of course

Answers: 2. 1) at 2) on 3) in 4) at 5) in 6) on 3. 1) Would you like someone to help you with your suitcases? 2) Is there anything else I can do? 3) Do you need any help?

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Of course, Madam
I'll see what I can do.
没问题，让我想想办法。

