

English for Business

PELAJARAN 25
'Di Bandar Udara'CATATAN PELAJARANPeran

Harvey Judd:	Kepala Bagian Pembelian perusahaan Hale and Hearty Foods
Victoria Song:	Asisten Manajer Hubungan Internasional Hale and Hearty Foods
Lian Lee:	Pemilik perkebunan teh (bersama Lok suaminya)
Lok Lee:	Pemilik perkebunan teh (bersama Lian istrinya)
Petugas	Petugas check-in di bandara

Jalan Cerita

Harvey dan Victoria mengantar Lian dan Lok ke bandar udara. Selesai Lian dan Lok menyerahkan karcis dan kopor di meja penerbangan, mereka berempot minum bersama sampai saat Lian dan Lok harus masuk pesawat melalui gerbang pemeriksaan.

Bahasa – di Bandar Udara

Pelajari contoh-contoh kalimat pertanyaan yang lazim dipakai di bandar udara di bawah ini, lalu ucapkanlah dengan suara keras.

Umum

Could you tell me where the restrooms are?
Could you direct me to International Departures please?

Di bagian check-in

Could I have a window seat please?
Could I have a seat on the aisle please?
What time will we be boarding?
Is the plane fully booked?
Would it be possible to have a seat in an empty row?

Manakala menghadapi persoalan

Is there a problem with Flight 321?
Excuse me, which flight has been cancelled?
Will we still make our connecting flight?
Could you tell me why our flight was cancelled?

When is the next available flight?
 Where can we use these meal vouchers?
 Could I have a hotel voucher please?
 Would it be possible to speak to an interpreter?

Istilah umum penerbangan

ETA (Estimated Time of Arrival) – *Jadwal waktu tiba*

ETD (Estimated Time of Departure) - *Jadwal waktu berangkat*

(a) leg of a journey – *tahap perjalanan*

connecting flight – *penerbangan tahap selanjutnya*

direct flight – *penerbangan langsung*

boarding pass – *kartu masuk pesawat*

departure card – *kartu keberangkatan untuk dinas imigrasi.*

carry-on luggage (atau hand luggage) – *tas jinjing untuk dibawa masuk ke pesawat.*

LATIHAN

1. Kosakata penting

Carilah arti dan cara pengucapan kata-kata di bawah ini pada kamus:

attendant	baggage	(to) cancel
carousel	(to) check in	class
counter	customs	delay
departure	flight	immigration
luggage	passenger	passport
queue	restroom	scales
sharp	stopover	ticket

2. Latihan Kosakata

Pilihlah kata yang sesuai dari kotak di atas untuk melengkapi masing-masing kalimat di bawah ini. Cocokkan dengan jawaban di tepi halaman ini, lalu ucapkanlah dengan suara keras. (Tidak semua kata pada kotak dapat dipakai).

1. Please remove all _____ objects from your carry-on luggage.
2. The airport was very busy: there was a _____ of 40 people waiting to _____.
3. They weren't in a hurry to return home so they had a _____ in Hong Kong.
4. She was upset because someone had stolen her _____ from the carousel.

3. Merapikan kalimat – di Bandar Udara

Rapikan kembali kalimat di bawah ini. Cocokkan dengan jawaban di tepi halaman ini, lalu ucapkanlah dengan suara keras.

1. please an speak to could interpreter I?

2. you me direct could the please restrooms to?

3. to be have aisle would it seat on the a possible?

4. unattended not to passengers reminded leave are their bags

4. Latihan Ucapan

Ucapkan berulang-ulang dengan suara keras:

**Could I have a seat
on the aisle
on the aisle?
Could I have a seat
on the aisle
please?**

Answers. 2. 1) sharp 2) queue, check in 3) stopover 4) luggage/baggage 3. 1) Could I speak to an interpreter please? 2) Could you direct me to the restrooms please? 3) Would it be possible to have a seat on the aisle? 4) Passengers are reminded not to leave their bags unattended.