

English for Tourism**Lesson 22 – Dealing with a situation (continued)****Pelajaran 22: Menangani situasi yang serius (lanjutan)**

L1 Juni Tampi: “Bahasa Inggris Pariwisata”

Eng: “English for Tourism”

L1: Pelajaran ke-22. Menangani situasi yang serius.

Eng: Lesson 22. Dealing with a situation.

L1: Halo, Saya Juni Tampi dari Radio Australia, Seksi Indonesia.

Dalam pelajaran yang lalu, anda telah belajar bagaimana menangani situasi yang serius dan tamu yang cemas atau panik, bagaimana membantu menenangkan tamu dan memperjelas apa yang mereka katakan.

Sebelum kita lanjutkan, mari kita dengarkan kembali bagian pertama percakapan Menangani Situasi.

Leo: Excuse me, Justine? Ms White, from Room 311, would like to speak to you.

Justine: Certainly. How can I help you, Ms White?

Mona: My father is missing. Your receptionist lost him. We were at the festival and I'm sure he's dead!

Justine: I can see this is very serious. May I suggest you come to my office?

Mona: I don't want to go anywhere. I want to find my father. He's been missing for hours!

Justine: It must be very upsetting for you, Ms White. Let me see if I understand you clearly. You were at the festival with your father?

Mona: Yes, and Leo.

Justine: Leo?

Leo: I was their tour guide.

Justine: I see. So what you are saying is that you were separated from your father?

Mona: Yes.

Justine: Had you arranged a meeting place, Leo?

Leo: Yes, I had. But that's where we were standing when we lost him.

Justine: Is your father elderly, Ms White? Is he frail?

Leo: Not at all!

Mona: Well, he is over fifty.

Justine: And how long has he been missing?

Mona: Nearly an hour!

Justine: I see.

L1: Sekarang mari kita dengarkan percakapan selanjutnya.

Justine: And you've checked your father's room?

Mona: Yes. There's no answer.

Justine: Ms White, is it possible that your father is making his own way back?

Mona: I don't know. I would like you to call the police.

Jack: That won't be necessary.

Mona: Dad, where have you been?

Jack: I went down to the beach. I said goodbye, but you were too busy talking to Leo.

Justine: And you are Ms White's father?

Leo: Yes. Jack Webber, this is Justine, the manager.

L1: Coba dengarkan percakapan itu lagi dengan terjemahannya.

Justine: And you've checked your father's room?

L1: Dan anda sudah mencek kamar ayah anda?

Mona: Yes. There's no answer.

L1: Sudah. Tidak ada jawaban.

Justine: Ms White, is it possible that your father is making his own way back?

L1: Ms White, apakah ada kemungkinan ayah anda pulang sendiri.

Mona: I don't know. I would like you to call the police.

L1: Saya tidak tahu. Tolong panggil polisi.

Jack: That won't be necessary.

L1: Ternyata tidak perlu.

Mona: Dad, where have you been?

L1: Ayah, kemana saja?

Jack: I went down to the beach. I said goodbye, but you were too busy talking to Leo.

L1: Saya ke pantai. Saya pamit tapi kamu terlalu sibuk ngobrol dengan Leo.

- Justine:** And you are Ms White's father?
L1: Anda ayah dari Ms White?
- Leo:** Yes. Jack Webber, this is Justine, the manager.
L1: Ya, Jack Webber, ini Justine, manager hotel.
- L1:** Coba dengarkan bagaimana Justine mengemukakan kemungkinan yang lain.
- Justine:** Ms White, is it possible that your father is making his own way back?
L1: Ms White, apakah ada kemungkinan ayah anda pulang sendiri?
- L1:** Sampai disini, Justine sudah menyimpulkan bahwa situasinya tidaklah seserius seperti yang diceritakan Mona. Hampir dapat dipastikan Jack Webber baik-baik saja, namun ia mengemukakan kemungkinan yang lain, "Is it possible...?"
- Mari kita berlatih.
Coba dengarkan dan ulangi.
- Eng:** Is it possible?
Is it possible?
Is it possible you left your bag in your room?
Is it possible you left your watch in the lounge?
- L1:** Sekarang perhatikan bagaimana Leo memperkenalkan manager hotel, Justine, kepada Jack.
Coba dengarkan:
- Leo:** Jack Webber, this is Justine, the manager.
L1: Jack Webber, ini Justine, Manager Hotel.
- L1:** Dan di pelajaran yang lalu, Leo memperkenalkan Mona kepada Justine dengan mengatakan:
- Leo:** Excuse me, Justine? Ms White, from Room 311, would like to speak to you.
- L1:** Yang paling akhir ini juga digunakan pada waktu menyambungkan tilpun.
- Mari kita berlatih.
Coba dengarkan dan ulangi.
- Eng:** Jack Webber, this is Justine, the manager.

Ms White, from Room 311, would like to speak to you.

L1: Sekarang coba dengarkan kembali percakapan tadi. Anda akan diberi waktu untuk mengulang setiap kalimat Leo dan Justine.

Justine: And you've checked your father's room?

Mona: Yes. There's no answer.

Justine: Ms White, is it possible that your father is making his own way back?

Mona: I don't know. I would like you to call the police.

Jack: That won't be necessary.

Mona: Dad, where have you been?

Jack: I went down to the beach. I said goodbye, but you were too busy talking to Leo.

Justine: And you are Ms White's father?

Leo: Yes. Jack Webber, this is Justine, the manager.

L1: Anda sedang mendengarkan 'BAHASA INGGRIS PARIWISATA' Radio Australia.

Eng: Lesson 22. Dealing with a situation.

L1: Pelajaran ke-22. Menangani situasi yang serius.

Coba dengarkan kata-kata dan ungkapan baru dalam percakapan selanjutnya.

Jack: Justine, I'm sorry if I caused any trouble. Can I just say that you have a very good worker in Leo. He's been more than helpful.

Hasn't he, Mona?

Mona: Oh, I'm sorry I blamed you, Leo, but I was very upset. Maybe, we should all go to the lounge and calm down.

Leo: Thank you for your kind invitation, Ms White... but I must go home now.

Jack: And I must go to the Pearl Garden Cabaret. I'll see you in the morning, Mona!

Mona: Oh!

Justine: Good night, Ms White!



L1: Coba dengarkan percakapan itu lagi dengan terjemahannya.

Jack: Justine, I'm sorry if I caused any trouble. Can I just say that you have a very good worker in Leo. He's been more than helpful.
Hasn't he, Mona?

L1: Justine, maaf kalau saya sudah merepotkan. Kalau boleh saya katakan, Leo adalah karyawan yang baik. Ia sangat membantu. Begitu, kan, Mona?.

Mona: Oh, I'm sorry I blamed you, Leo but I was very upset. Maybe, we should all go to the lounge and calm down.

L1: Oh, maaf saya tadi menyalahkan anda, Leo, soalnya saya cemas sekali. Ayo, sekarang kita pergi ke lounge untuk minum dan menenangkan diri.

Leo: Thank you for your kind invitation, Ms White, but I must go home now .

L1: Terima kasih Ms White, tapi saya harus pulang sekarang.

Jack: And I must go to the Pearl Garden Cabaret. I'll see you in the morning, Mona!

L1: Dan saya harus pergi ke Pearl Garden Cabaret. Sampai besok pagi, Mona!

Mona: Oh!

L1: Oh!

Justine: Good night, Ms White!

L1: Selamat malam, Ms White.

L1: Perhatikan bagaimana Leo menolak ajakan atau undangan dengan sopan.
Coba dengarkan:

Mona: Maybe, we should all go to the lounge and calm down.

L1: Ayo, sekarang kita pergi ke lounge untuk minum dan menenangkan diri.

Leo: Thank you for your kind invitation, Ms White, but I must go home now.

L1: Terimakasih, Ms White, tapi saya harus pulang sekarang.

L1: Leo dengan sopan menolak ajakan Mona tanpa menunjukkan perasaannya yang sebenarnya.

Coba dengarkan dan ulangi.

Eng: Thank you for your kind invitation.

Thank you for your kind invitation.

Thank you for your kind offer.

Thank you for your kind offer.

L1: Sekarang coba dengarkan kembali percakapan tadi. Anda akan diberi waktu untuk mengulang setiap kalimat Leo dan Justine.

Jack: Justine, I'm sorry if I caused any trouble. Can I just say that you have a very good worker in Leo. He's been more than helpful.

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Mona: Oh, I'm sorry I blamed you, Leo, but I was very upset. Maybe, we should all go to the lounge and calm down.

Leo: Thank you for your kind invitation, Ms White.

Leo: ...but I must go home now.

Jack: And I must go to the Pearl Garden Cabaret.

Jack: I'll see you in the morning, Mona!

Mona: Oh!

Justine: Good night, Ms White!

L1: Sekarang mari kita dengarkan seluruh percakapan dari pelajaran ke-21 and 22.

Leo: Excuse me, Justine? Ms White, from Room 311, would like to speak to you.

Justine: Certainly. How can I help you, Ms White?

Mona: My father is missing. Your receptionist lost him. We were at the festival and I'm sure he's dead!

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Justine: Is your father elderly, Ms White? Is he frail?

Leo: Not at all!

Mona: Well, he is over fifty.

Justine: And how long has he been missing?

Mona: Nearly an hour!

Justine: I see. And you've checked your father's room?

- Mona:** Yes.
- Justine:** Ms White, is it possible that your father is making his own way back?
- Mona:** I don't know. I would like you to call the police.
- Jack:** That won't be necessary.
- Mona:** Dad, where have you been?
- Jack:** I went down to the beach. I said goodbye, but you were too busy talking to Leo.
- Justine:** Ms White, this is your father?
- Leo:** Yes. Jack Webber, this is Justine, the manager.
- Jack:** Justine, I'm sorry if I caused any trouble. Can I just say that you have a very good worker in Leo. He's been more than helpful. Hasn't he, Mona?
- Mona:** I'm sorry I blamed you, Leo, but I was very upset. Maybe, we should all go to the lounge and calm down.
- Leo:** Thank you for your kind invitation, Ms White, but I must go home now.
- Jack:** And I must go to the Pearl Garden Cabaret. I'll see you in the morning, Mona!
- Mona:** Oh!
- Justine:** Good night, Ms White!

L1: Berikut latihan untuk anda pelajari dan praktekkan agar anda dapat mengingatnya sampai kita bertemu kembali pada pelajaran berikutnya.

Eng: The guest
The guest
From Room 22
Would like
Would like
Would like to speak with you

Eng: The guest
The guest
From Room 22
Would like
Would like
Would like to speak with you

L1: BAHASA INGGRIS PARIWISATA disusun oleh Adult Multicultural Education Services; Lembaga Pengajaran Bahasa terbesar di Australia.

Ikuti Pelajaran berikutnya, Pelajaran ke-23: Check In.

Dan jangan lupa untuk membuka situs internet kami, radioaustralia.net.au/indon,
atau situs internet Adult Multicultural Education Services, ames.net.au

